



NEWSLETTER

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EDITOR'S NOTE

Dear Readers,

The IndSF monthly newsletter brings you exciting updates and progress on the initiative, but this month, we have something extra to share!

We are thrilled to announce that the **National Training Week (NTW) 2024** is fast approaching! Introduced in 2023, NTW is a dynamic, week-long series of nationwide training events that brings together organisations and individuals from diverse sectors for unparalleled learning and development opportunities.

In a recent announcement at the Hilton KL, the **Minister of Human Resources, Yang Berhormat Steven Sim Chee Keong**, revealed the dates for NTW 2024: **24 to 30 June 2024**.

With this event, HRD Corp aims to foster a culture of lifelong learning among Malaysians.

Mark your calendars and join us in this celebration of knowledge and growth! We hope to see you there! Now, let's dive back into our regular programming.

HRD Corp is now actively recruiting partners and collaborators for NTW 2024. Interested parties can reach out to HRD Corp via email at taskforce@nationaltrainingweek.gov.my and find out more about NTW through its official portal at www.nationaltrainingweek.gov.my

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IndSF Construction

We are pleased to announce that through our collaboration with CIDB, MBAM, and IEM, a total of 26 job positions have been identified in the Construction focus area and its four sub-focus areas. A remarkable group of 16 Subject Matter Experts (SMEs) have been identified, marking a significant milestone in our initiative. The first SME Briefing Session was successfully held on 25 April 2024.



IndSF Security

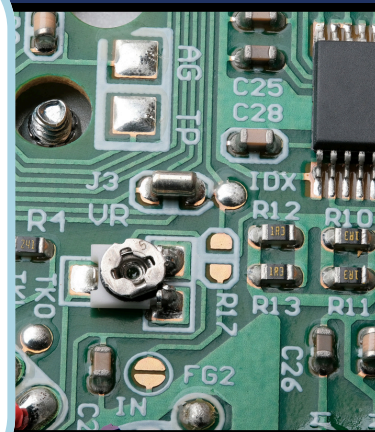
In April, IndSF Security achieved a significant milestone. Partnering with PIKM, we identified a total of 10 job positions in the K9, Close Protection, and Guarding Services focus areas. We're thrilled to announce the enlistment of 13 SMEs to drive this initiative forward. The first SME Briefing Session is scheduled for 17 May 2024, and we're eagerly anticipating our first Workshop session tentatively set for the fourth week of May 2024.



IndSF Electrical & Electronics

Significant progress was made in developing the IndSF Electrical and Electronics document in April 2024. Collaborating with MSIA and TEEAM, we identified a total of 39 job positions in the Engineering focus area.

Five SMEs were enlisted, and the first SME Briefing Session was successfully held on 20 March 2024. The discussion focused on career pathways, which were further refined by collaborators and SMEs for the upcoming workshop session. This collaborative effort demonstrates the power of teamwork in enhancing the content of the document, setting the stage for future successes and reinforcing our commitment to industry growth through collaboration.



IndSF Mining & Quarrying

This year, we are thrilled to announce a collaborative endeavour with the Malaysia Quarries Association (MQA), Perak Quarry Association (PQA), and the Malaysian Chamber of Mines. Together, they will focus on developing the document's primary areas, including industry downstream and upstream. As of today, nine SMEs have been identified, and the first SME Briefing Session will take place on 14 May 2024.



IndSF Hospitality

We're excited to announce a collaborative effort between the Malaysian Indian Travel and Tours Association (MITTA), the Malaysian Inbound Tourism Association (MITA), the Malaysian Association of Tour and Travel Agents (MATTA), the Malaysian Association of Hotels (MAH), and the Malaysia Budget Hotel Association (MyBHA). This effort has been facilitated through numerous discussions prior to the approval of the proposal. Our development efforts will focus on three primary areas: Ticketing, Outbound Tourism, and Inbound Tourism. With enthusiastic participation from our collaborators, they are actively engaged in identifying and nominating the right SMEs. Discussions on career pathways and the scheduling of the first SME Briefing Session, set for May 2024, are underway. These collaborative efforts propel us forward in shaping effective skill frameworks.



IndSF Digital Technology - Games & Animation



We're thrilled to announce that this year, we're enhancing the IndSF Digital Technology—Games & Animation framework in collaboration with the National Tech Association of Malaysia (PIKOM), MDEC, and MNCC. We are currently awaiting confirmation of the proposal from our collaborators PIKOM and MNCC.

We eagerly anticipate our final discussion scheduled for 15 May 2024 to finalise the proposal and confirm the career pathways for this specific document. Currently, our collaborators are making progress in identifying and suggesting potential SMEs to join the development of this IndSF.

IndSF Telecommunications

April 2024 was a productive month as we successfully collaborated with Telekom Malaysia Berhad, Maxis Berhad, MEASAT, MCMC, CelcomDigi, and DNB to enhance the Telecommunications IndSF framework. Our collaborators collectively nominated 19 SMEs, demonstrating their strong commitment to refining our framework. The first SME briefing session was successfully conducted for 14 SMEs, with the remaining SMEs scheduled for the second session. Before the official appointment, we will verify the SMEs with our collaborators, especially given Maxis' significant nomination of SMEs.



Sectorial Training Committee

24 out of 26 STC meetings that have been conducted as of April 2024:

1. STC Mining & Quarrying
2. STC Security
3. STC Construction
4. STC Transportation
5. STC Food & Beverages
6. STC Agriculture
7. STC Arts, Entertainment & Recreation
8. STC Electrical & Electronics
9. STC Machinery & Equipment
10. STC Chemical & Chemical-Based Products
11. STC Hospitality
12. STC Financial & Banking
13. STC Oil, Gas & Energy
14. STC Utility & Services
15. STC Community Development
16. STC Insurance
17. STC Telecommunications
18. STC Logistics & Warehousing
19. STC Digital Technology
20. STC Textile, Apparel & Footwear
21. STC Business & Consultancy
22. STC Education
23. STC Wholesale & Retail
24. STC Wood-Based Products

26
**Sectoral Training
Committees**

24
**First STC meetings
conducted**

KEY HIGHLIGHT

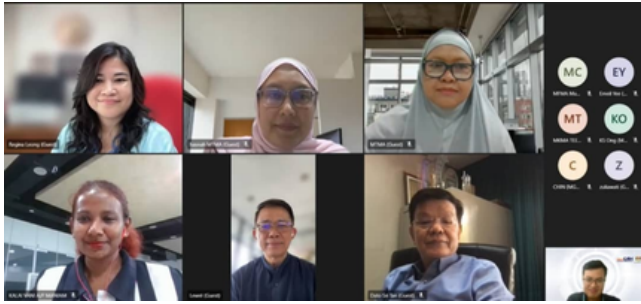
One of the primary assessments conducted across all 26 Sectorial Training Committees (STCs) focused extensively on Industry 4.0 technologies. The evaluation examined the current technologies employed across various industries, assessing their utilisation of automation, data analytics, and digital connectivity to enhance operational efficiency. Discussions also centred around emerging technologies such as artificial intelligence, blockchain, and advanced robotics, exploring their potential to revolutionise industry practices. Furthermore, there was a proactive emphasis on identifying the new skills required by industries to effectively adapt to Industry 4.0 advancements. Based on industry feedback, the top three pillars of Industry 4.0 technology that are potentially implemented across various industries are:

1. Cybersecurity

**2. Big Data and
Analytics**

**3. Internet of
Things (IoT)**

Sectorial Training Committee



Attended by:

1. Malaysian Footwear Manufacturers Association (MFMA)
2. Malaysian Textile Manufacturers Association (MTMA)
3. Malaysian Garment Marketers Association (MGMA)
4. Malaysian Knitting Manufacturers Association (MKMA)
5. Branding Association of Malaysia (BAM)
6. Malaysian Investment Development Authority (MIDA)
7. Federation of Malaysian Fashion Textile & Apparels (FMFTA)

STC TEXTILE, APPAREL & FOOTWEAR 01/2024

The first STC Textile, Apparel & Footwear Meeting for 2024 was recently conducted, focusing on gathering insights and strategic input regarding industry training requirements. The discussions explored the Textile, Apparel and Footwear industry technologies within MITI's eleven Industry 4.0 Pillars and their industry applicability.

Additionally, extensive conversations were held regarding plans to promote the IndSF documents that have already been developed. STC members were also invited to discuss potential collaboration for the 2024 National Training Week (NTW), emphasising the industry's role in the event.

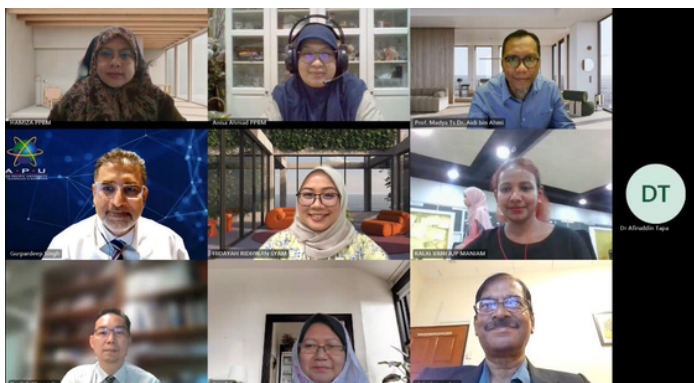
STC BUSINESS & CONSULTANCY 01/2024

In our first meeting with the STC Business & Consultancy members, several key points were discussed. The members unanimously agreed that an active promotional approach is essential for the newly-published IndSF digital GBS document. A dedicated discussion will be held to strategise this promotion. Additionally, we gathered valuable insights related to Industry 4.0 technology, which will play a crucial role in shaping our future initiatives.



Attended by:

1. Association of Employment Agencies Malaysia (PAPA)
2. Contact Center Association of Malaysia (CCAM)
3. Malaysian National Association Employment Agencies (PIKAP)



Attended by:

1. Federation of JPK Accredited Centers Malaysia (FeMAC)
2. Malaysian Association of Private Colleges Universities (MAPCU)
3. National Association of Private Educational Institute (NAPEI)
4. Qualitative Research Association of Malaysia (GRAM)
5. Academic Research Society of Malaysia
6. Association of Registered Child Care Providers Malaysia (ARCPM)

STC EDUCATION 01/2024

In our first meeting with the STC Education members, we covered several key points. We explored potential enhancements to the published IndSF Higher Education framework, ensuring it remains at the forefront of industry standards. The discussion also provided valuable insights into how Industry 4.0 technology will revolutionise the education sector. Additionally, we compiled a comprehensive list of essential certifications required within the education sector, emphasising our commitment to excellence and innovation in education.

Engagement Activities

In our first session with the Oil, Gas & Energy sector, we successfully engaged with 116 vendors from PETRONAS. Our primary aim was to encourage OGSE vendors and employees to utilise the published IndSF documents on current skills and competencies, thereby enhancing employability and fostering career advancement opportunities.

Throughout the session, we emphasised the significance of the IndSF documents and their effective application within the industry. PETRONAS actively participated, offering valuable insights that greatly contributed to the event's success. We also identified areas for improvement to enhance future engagement sessions, ensuring maximum benefit for participants. This session served as a crucial platform to promote awareness and utilisation of the IndSF documents, driving forward our mission to support career development and industry excellence.



Post-mortem discussion for the Webinar session on “Fueling Success: Critical Role of Retaining Human Capital for the Oil & Gas Industry”



Pocket Talk – Rediscovering Training & Skills in the Oil Palm Sector

A webinar was conducted with registered employers in the oil palm industry across Malaysia to brief them on the IndSF initiative and its potential to enhance capacity building among their employees. During the session, employers were introduced to the IndSF Agriculture – Oil Palm Industry document, which is available for download on the HRD Corp portal.

The IndSF Unit aims to increase visibility and awareness among our registered employers and Malaysians about the availability of IndSF documents. These documents can serve as valuable guides for training and capacity building, ultimately driving higher and more efficient levy utilisation.

The webinar was attended by 99 participants, comprising registered employers in the palm oil industry.

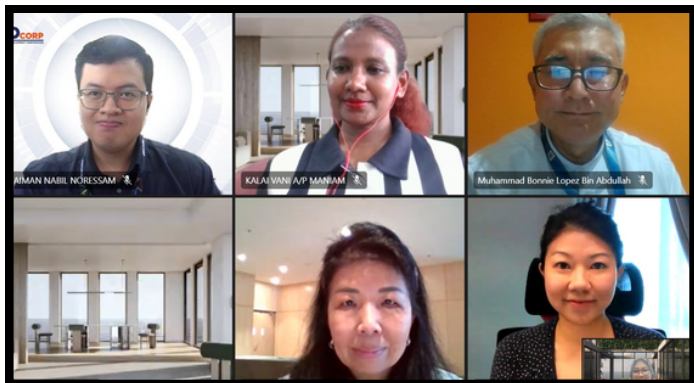
Mr. Gerard Roy will represent the Labuan International Insurance Association (LIIA) for STC Insurance as a new association addition, while Pn. Azliana will replace a previously appointed alternate member representing FMFTA. Both newly nominated members have expressed a strong commitment to contributing to the STC committee's deliverables.

The IndSF Unit will oversee and facilitate their appointments, ensuring smooth integration into the committee. Currently, the STC Insurance membership includes six out of nine associations, while the STC Textile, Apparel and Footwear membership comprises seven out of nine associations.



Sectorial Training Committee (STC) Briefing Session

Engagement Activities



Industrial Skills Framework (IndSF) Hospitality Briefing Session

HRD Corp's IndSF Unit is set to enhance the IndSF for the Hospitality sector, with a special focus on Tourism. A briefing session was held with potential collaborators to provide them with a comprehensive understanding of the IndSF initiative, their roles and responsibilities as appointed collaborators, and the career pathways within the Tourism sector. This discussion will be followed by the official appointment of collaborators and SMEs before the IndSF workshop sessions take place.

Representatives from the Malaysian Association of Tour and Travel Agents (MATTA), the Malaysian Association of Convention and Exhibition Organisers and Suppliers (MACEOS), and the Malaysian Food and Beverage Executives Association (MFBEA) attended the session.

An SME Briefing Session was recently held for 10 nominated SMEs to develop IndSF Construction. Our collaborators, the Master Builders Association Malaysia (MBAM), the Construction Industry Development Board (CIDB), and the Institution of Engineers, Malaysia (IEM), nominated the SMEs.

The SMEs' official appointments are underway for the 10 SMEs who attended the briefing.



SME Briefing Session - IndSF Construction

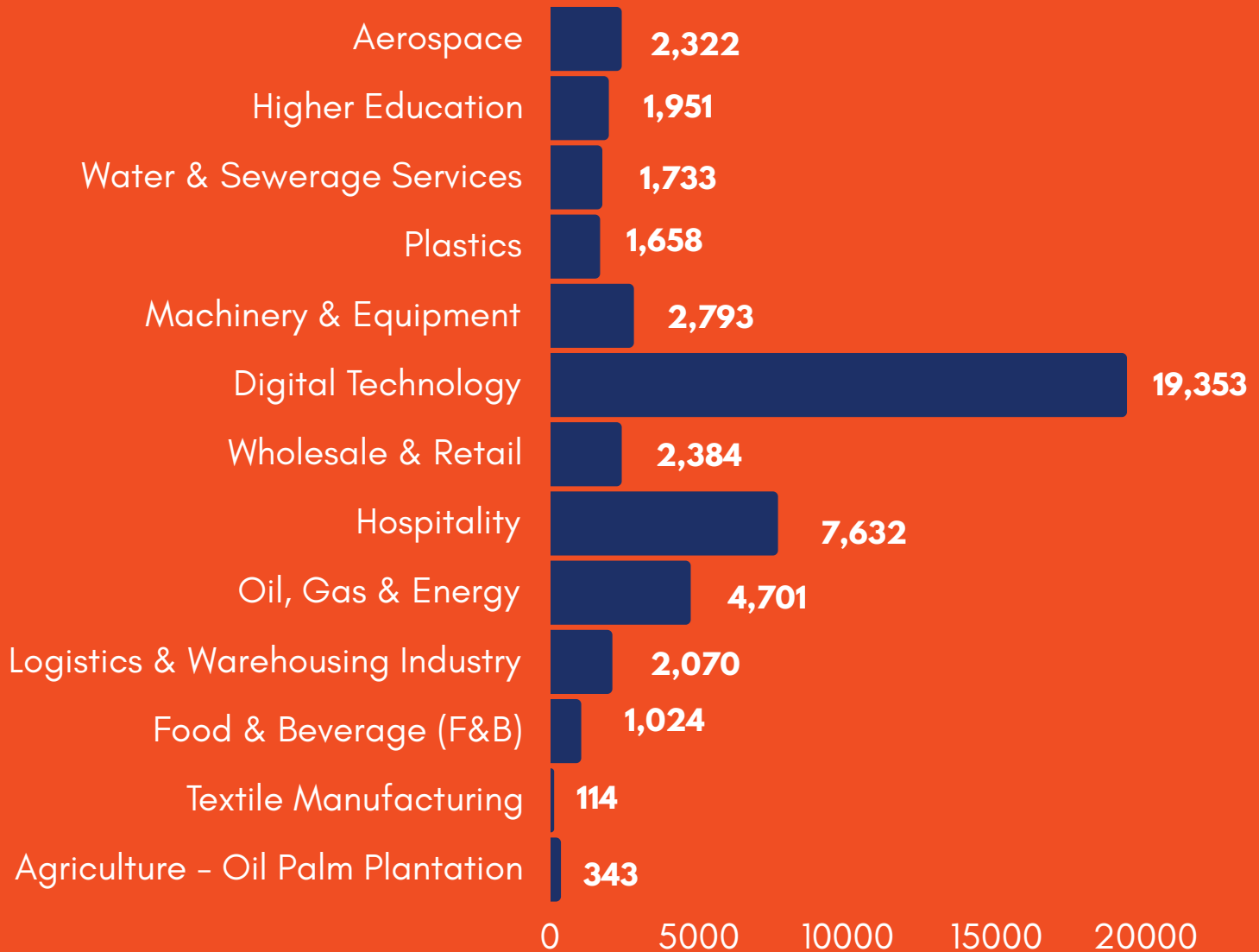


SME Briefing Session - 2nd Edition IndSF Telecommunications

In enhancing the IndSF Telecommunications document, an SME Briefing Session was recently held for 14 nominated SMEs from Telekom Malaysia and Maxis Broadband Sdn Bhd. The session provided in-depth information on the progress of document enhancement and the roles that SMEs will play once appointed.

The official appointments of the SMEs are underway for the 14 recently briefed SMEs.

IndSF Downloads

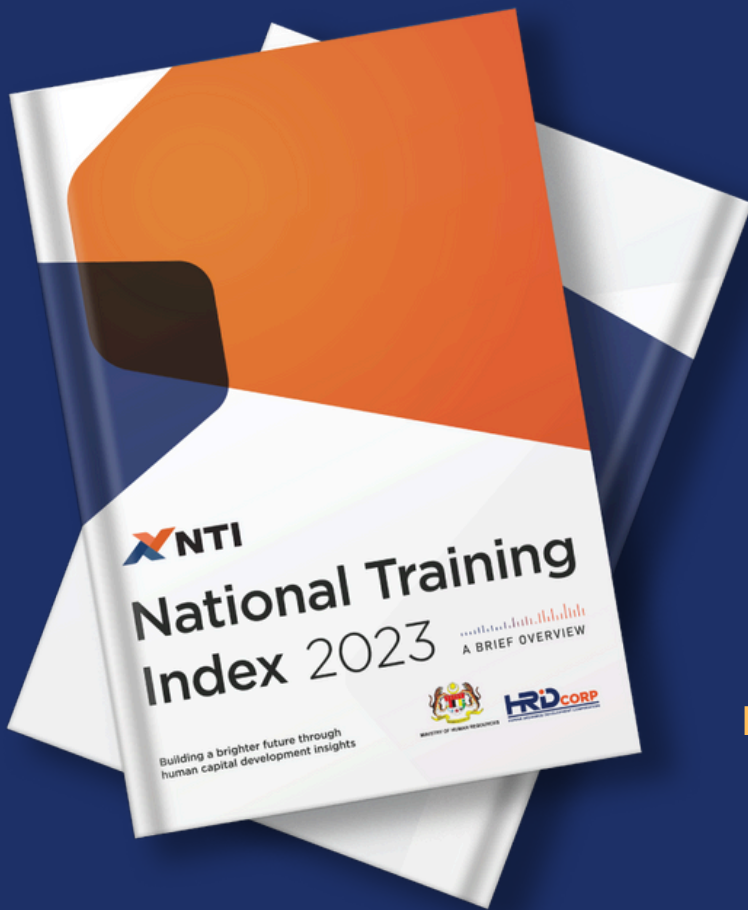


**Total Downloads As Of
April 2024**



48,078

We're excited to share the latest updates on our efforts to improve accessibility and awareness of the IndSF document downloads. As we monitor the download count from the HRD Corp portal, we're pleased to report a significant achievement: **3,899 downloads in April 2024**, reflecting the growing recognition of IndSF's value in Malaysia's human capital development. So far in 2024, we've reached a milestone of **48,078 total downloads**. Our engagement with industry players through webinars and workshops shows our commitment in raising awareness of the important role these documents play. Moving forward, our focus on collaboration and innovation continues to guide us as we work on developing new IndSF documents with various industries.



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National Training Index (NTI) 2023 is now available in our portal

Check it out at the link below:
<https://hrdcorp.gov.my/reports>



National Training Index 2023

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A BRIEF OVERVIEW

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